

EMERGENCY/CRISIS MANAGEMENT SURVEY

Ask these pulse survey questions to assess employee perceptions during times of uncertainty.

1

I feel well-supported by my organization at this time.

(Strongly Disagree, Disagree, Somewhat Disagree, Somewhat Agree, Agree, Strongly Agree)

2

I feel well-supported by my manager at this time.

(Strongly Disagree, Disagree, Somewhat Disagree, Somewhat Agree, Agree, Strongly Agree)

3

The frequency of communication from leaders has been effective.

(Strongly Disagree, Disagree, Somewhat Disagree, Somewhat Agree, Agree, Strongly Agree)

4

The communication from leaders helps me feel informed.

(Strongly Disagree, Disagree, Somewhat Disagree, Somewhat Agree, Agree, Strongly Agree)

TIPS FOR SUCCESS

Attribute Responses: Gathering attributed responses is essential to understanding which employees or employee groups need the most support.

Pulse Frequently: Perceptions of support and communication effectiveness could change frequently. We recommend asking every 1-2 weeks for the most recent and relevant data.

Share Results: Make sure your executive team and people leaders are aware of employee perceptions and respond accordingly.

Take Action: Address employee feedback accordingly. You may not be able to solve every challenge, but aim to address common challenges and find ways to flex moving forward.