

BEHAVIOR CHANGE

PURPOSE

Use this template to find out what behaviors are enhancing or detracting from performance.

Questions to ask:

- What behaviors do you bring to your work and to the team that have a positive impact?
- What skills or behaviors would you like to improve or refine?
- What steps can you take in order to improve or refine these behaviors?

Good:

Managers address past issues and provide feedback for how to improve.

Best:

Managers and employees discuss past issues, identify needs, attempt to remove barriers, and create a joint plan to improve.