

An Employee Success Partner You Can Rely On

We're here for you every step of the way as you implement and optimize your employee success strategy. Our subject matter expertise, ongoing coaching and guidance, and timely tech support—for ALL your users—will help boost your efforts and instill confidence in your team.



We deliver meaningful insights.

With 20+ years of employee success expertise and an ongoing commitment to research, we help you identify the trends and insights that matter most to inform your strategies today and tomorrow.



We meet you where you are on your journey.

Our tools and coaching are tailored to your needs and integrated with your existing tools and processes, so you can see value more quickly and minimize the amount of change your teams feel.



We act as an extension of your HR team.

You can expect much more from us than enablement and implementation. Feel what it's like to have a strategic partner by your side with guidance and focus to help you make work better.

Easy Setup & Adoption

A dedicated Customer Implementation Manager will support you during your onboarding journey for each new feature launch. They'll walk you through a threestep implementation process that takes 4-8 weeks to complete, depending on what you're launching.







Ongoing Guidance & Expertise

Change can be overwhelming. But we don't expect you to navigate the process alone. Your dedicated team of Qwirks will be with you through every step of the process. These are the types of roles you can expect to work with, depending on the service package you choose:



Customer Implementation Manger

Guide the implementation process and support you in your onboarding journey



Customer Success Manager

Help you be successful with our software to meet your objectives & realize key results



Insights Analyst

Level up your employee success strategy by helping you analyze, design, and optimize your employee success programs



Customer Support Team

Respond quickly (usually within an hour!) when you, your leaders, and your users have tech questions

Resources to Help Navigate Change & Adoption

We have all the resources you need to learn, build excitement, and drive adoption of Quantum Workplace within your organization. This includes:

- Live administrator 1:1 training
- On-demand resources & live group webinars
- Comprehensive, searchable <u>Help Library</u> with checklists, toolkits, best practices & more
- Getting Started Guide
- Guide for New Admins

Unmatched Support

When you partner with Quantum Workplace, you partner with a dedicated team of smart and passionate people that care deeply about your success.











Safety & Security

You shouldn't have to worry about the safety of your data. We're here to ensure your information is protected:

- All data collection, processing, and storage is encrypted using strong modern encryption
- Compliant with data privacy laws (GDPR, CCPA/CPRA, PIPEDA, and more)
- SOC 2 Type II compliant
- Secure and reliable infrastructure that is built on Microsoft Azure technology

